

Large US-Based Pharmaceutical Company

Cuts eDiscovery Response from Days to Hours

Continuous discovery across a petabyte-scale email estate helps IT respond faster to compliance and audit requests while maintaining secure, auditable evidence handling.

Overview

A large US-based pharmaceutical company needed a faster and more scalable way to respond to ongoing eDiscovery, compliance, and audit requests. Compliance teams regularly requested historical email and related content, while IT was responsible for locating and delivering the relevant information.

The existing process was largely manual across Microsoft Exchange, email journaling infrastructure, and content archived on Hitachi Content Platform (HCP). At petabyte scale, a typical discovery request could take days.

The company deployed DataBeagle Intelligence with Hitachi Content Intelligence (HCI) to create a continuously indexed eDiscovery environment. Relevant information can now be searched, reviewed, preserved, and securely exported through a controlled, auditable workflow.



KEY RESULT

DAYS → HOURS

Typical eDiscovery response time

Key Stats

DATA SCALE	DEPLOYMENT
Petabyte-scale	On-premises
IMPLEMENTATION	PRIMARY USERS
~8 weeks	IT + Compliance
DATA SOURCES	
Exchange · Journaling · HCP	
USE CASE	
eDiscovery · Compliance · Audit	

From Manual Search to Continuous Discovery Readiness

THE CHALLENGE

The organization had an ongoing requirement to respond to compliance and audit requests involving historical email and associated documents. Compliance initiated the requests, but IT teams were responsible for identifying and retrieving the information.

Relevant data was distributed across Microsoft Exchange, journaling infrastructure, and HCP. Searching this information manually across a petabyte-scale environment was time-consuming and made rapid response difficult.

Rather than begin a new collection and search process for every request, the company wanted its information to remain continuously discovery-ready.

What had to change

- 01 Continuous processing**
Index large volumes of email and archived content before requests arrive.
- 02 One discovery experience**
Search across multiple repositories, email bodies, metadata and attachments.
- 03 Defensible handling**
Support preservation, legal hold, RBAC and complete activity tracking.

WHY DATABEAGLE

Four requirements shaped the solution

- 1 Fast search across large data volumes**
Continuously indexed content lets IT search an existing enterprise index instead of initiating a new collection for every request.
- 2 Native fit with the existing data estate**
The solution works directly with the company's established HCP environment without creating another large storage silo.
- 3 Petabyte-scale architecture**
The discovery environment needed to support very large enterprise content volumes and continue scaling as data and user adoption grew.
- 4 Better cost economics**
The organization wanted to avoid repetitive processing and the operational overhead of a separate large-scale discovery infrastructure.



How the Company Uses DataBeagle

CONTINUOUS eDISCOVERY WORKFLOW



BUSINESS IMPACT

A faster, always-ready and auditable discovery process

DAYS → HOURS

Faster eDiscovery response
Typical requests that previously required days of manual searching can now be completed within hours.

ALWAYS READY

Continuous discovery readiness
Information remains indexed and searchable, reducing the need to start every compliance request from scratch.

TRACEABLE

Improved auditability
Search, access, retrieval, preservation and export activity can be tracked throughout the discovery process.

RBAC

Secure evidence handling
Role-based controls, preservation capabilities and controlled export workflows help protect sensitive information.

FROM MANUAL SEARCH TO ENTERPRISE DISCOVERY
DataBeagle turns a request-driven process measured in days into a continuously available, scalable and auditable workflow measured in hours.